

# PENDLE VIEW MEDICAL CENTRE

Winter Newsletter

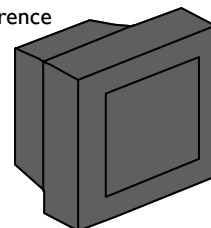
## Booking in System Questionnaire

### CHRISTMAS AND NEW YEARS OPENING HOURS

Friday 24th December 2010	8.15-4pm
Monday 27th December 2010	Closed
Tuesday 28th December 2010	Closed
Wednesday 29th December 2010	Open as usual
Thursday 30th December 2010	Open as usual
Friday 31st January 2010	8.15-4pm
Monday 3rd January 2010	Closed
Tuesday 4th January 2010	Open as usual

As you will have noticed the booking in system in reception is no longer available. We asked patients to complete a questionnaire to find out whether you preferred to book in for your appointment using a touch screen in the entrance or to book in with a receptionist.

The results were as follows:  
40% of you preferred to book in using a touch screen  
56% of you preferred to book in with a receptionist.  
4% of you did not have a preference



Following the results we are pleased to announce that the touch screen in reception is not being replaced. When booking in for your appointment you can now book in at reception.

IN CASE OF EMERGENCY PLEASE RING  
NHS DIRECT ON 0845 2 26 26 26

MANY THANKS FOR TAKING THE TIME TO  
COMPLETE THE QUESTIONNAIRE

### ARE YOU A CARER?

Do you look after someone who cant manage without your help or support due to disability or long-term illness?

Is the Care you provide unpaid? If so ask at reception for information on the help and support available or call

Carers Direct on 01282 704604



## STAFF NEWS

**Dr N Finnigan** is now a partner at the practice.

**Dr J Ali** will be with the practice every Thursday for the next 3 months. Dr Ali is covering for Dr Ions as his duties increase at the Primary Care Trust.

**Joanne Lee** is our new receptionist.



## HOME VISITS

If you are too ill to come to surgery, a home visit can be arranged by telephoning 614599. Please ring before 10am or as early as possible and give the receptionist as much information as you can.



## SEASONAL FLU

**You are eligible for a flu vaccine if you are:**

Pregnant  
Over 65  
A carer

**Or if you suffer from any of the following:**

Diabetes      Kidney disease  
Heart disease      Liver disease  
COPD      Low immunity  
Asthma



If you have not already had your flu vaccination then you can book an appointment at reception.

## FLU INFORMATION

Although we have had a very good uptake on the seasonal flu vaccine a number of patients have been concerned that the vaccines contain the H1N1 strain and have asked the following questions:

**Do I need the flu vaccine if I have had the H1N1 vaccine previously?**

**Can I have a vaccine that does not contain the H1N1 strain?**

Each year the World Health Organisation (WHO) makes recommendations about the strains to be included in influenza vaccines for the forthcoming winter. The influenza A (H1N1) v strain (swine flu) is expected to be the predominant influenza strain once again during the 2010/11 flu season. For this reason, WHO recommended that this strain be included in the seasonal flu vaccine for 2010/11. Manufacturers follow the WHO advice on strains to include in seasonal vaccines. The seasonal flu vaccine contains the H1N1 flu strain antigen and the antigens of two other flu viruses that are predicted to be circulating this year. It is recommended that patients should have the seasonal vaccine containing 3 strains **even if** they had H1N1 vaccine last year. If they do not accept this advice, they will not be protected from the other two strains that are predicted to be prevalent this year. Furthermore, the duration of the protection provided by flu vaccines is uncertain; patients should therefore take the opportunity to boost their protection against H1N1 for the coming year.



### Health Visitor Clinic

Clinics are held on Tuesday mornings

10-11.30

Please book in at reception on arrival

### Repeat Prescriptions

Please allow 48 hours for processing and 5 working days for postal prescriptions

